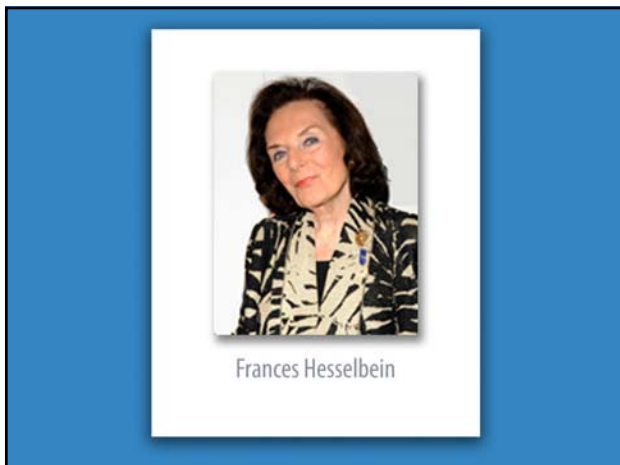


MAY 18 | LEADERSHIP and INNOVATION
in Changing Times with Frances Hesselbein
Leadership by Example 2011 Series
PARTICIPANT SLIDESHOW SUMMARY







globaldialoguecenter.com
leadertoleader.org

Leadership
by Example / 2011
AN ONLINE global conversation series

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global dialogue center.com
and **Leader
toLeader**
INSTITUTE

Leadership
by Example / Series 2011

LEADERSHIP and INNOVATION
in Changing Times

HOST



Debbe Kennedy
author and founder | Global Dialogue Center



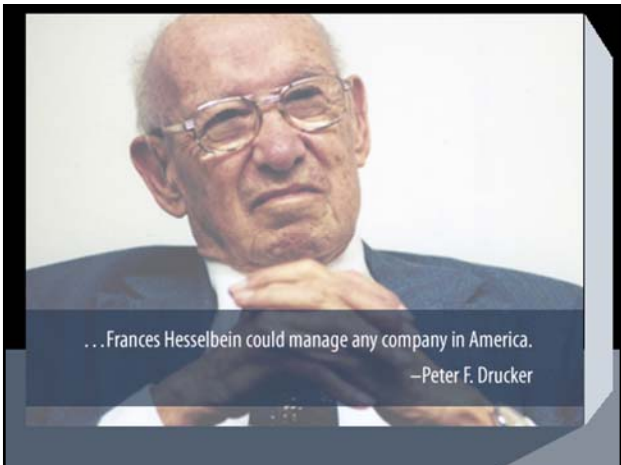
**Leadership and
Innovation**
in Changing Times

an exploration of how we can rebuild trust, strengthen
confidence, and achieve new levels of contribution.

Our
EXECUTIVE
KEYNOTE
Thought-Leader







Frances Hesselbein
 founding president and CEO
Leader to Leader Institute
*(formerly The Peter F. Drucker Foundation
 for Nonprofit Management)*



Recipient of the Presidential Medal of Freedom
 Highest civilian honor in the United States of America







Frances is a beacon of leadership excellence.
 Watching her work is a lesson in how to BE a leader.
 Meeting her is an experience you don't forget.

—Debbe Kennedy
 founder, Global Dialogue Center
 author, *Putting Our Differences to Work*



Frances Hesselbein





AGENDA
LEADERSHIP and INNOVATION
in Changing Times

- **SETTING THE STAGE** for our special conversation
who's with us | what you told us about yourselves
- **EXECUTIVE KEYNOTE** Conversation with **FRANCES**
exploring your **QUESTIONS** | talking with Frances

with Special Executive Guest: **JOEL BARKER**
- **ACTIONABLE IDEAS** to Take Home
shared insights | your comments | your reflections |







A global gathering
497 leaders and innovators...
36 countries
Argentina | Australia | Austria | Brazil | Bulgaria | Cameroon
Canada | Chile | China | France | Germany | Ghana | Honduras
Hong Kong SAR | India | Israel | Italy | Kenya | Mexico | Nigeria | Pakistan
Portugal | Puerto Rico | Qatar | Romania | Russia | Serbia
Singapore | Slovakia | South Africa | Sweden | Switzerland
Trinidad and Tobago | United Kingdom | United States | Venezuela

including at least one person from 41+ states in the United States...
Alabama, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Montana, Nebraska, New Hampshire, New Jersey, New Mexico, New York, North Carolina, Ohio, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Washington, Washington D.C., West Virginia, Wisconsin

How you described yourselves... *partial list*

- MD | Strategic Leadership Advisor
- Director | Founder/Director
- LT Col Retired | Commander
- Member of Parliament
- President | President-Board of Trustees
- Executive Architect
- Development des Affaires
- Social Entrepreneur
- Accountant/IT Professional
- Global Strategic Procurement Manager
- General Manager of Engineer
- CEO | SVP | VP | COO
- VP Operational Excellence
- Managing Consultant | IT Consultant
- Director | Policy and Quality Assurance
- Superintendent | Academic Director
- Software Engineer | Engineer
- Director | National Capacity Building
- Sr. Development Officer
- Health Information Manager
- Director Alternate Distribution Channels
- Writer/lecturer | Aspiring writer
- 4th Extension Educator
- Military Marketing Manager
- Human Resources Professional
- International Business Dev. Consultant
- Finance Manager, Revenue Planning
- IT Manager | IT Project Mgr
- IT Executive Director | IT Architect
- Strategic Planner | Business Advisor
- Managing Attorney | Attorney
- Writer | Corporate Educator
- VP of Girl and Adult Membership
- Leadership and Team Coach
- Communications & Marketing
- Grants Manager | Grant Writer
- Manager | Fleet Administrative Svcs
- Sr. Director, National Capacity Building
- Services Executive
- Organization Transformation Lead
- MD | MD | Psychologist | Physician
- CEO and Founder | CEO
- Global Services | Sales Programme
- Management Head
- Professor Emeritus Clinical Experiences
- Global Compliance Manager
- Independent Filmmaker
- Principal | Administrator
- Director of Finance | Financial Analyst
- Secretary of Agriculture and Livestock
- Military Marketing Manager
- Senior Technical Staff Member
- Director | Business and Projects
- Advisory Board Member / Consultant
- Senior Systems Specialist
- Learning and Education Specialist
- Director | Diversity & Inclusion
- Founder, Visioneer and Chair
- International Financing Project Mgr
- Senior IT Specialist
- Director of Technology
- VP | Technology Project Team Manager
- Chief Learning Officer
- Sr Planning & Improvement Associate
- Educational Consultant
- Police Officer (IT)
- Gifts Administration | Grant Admin.
- Sr. Director, CES Projects
- VP | Organizational Excellence
- Dir. Strategic Learning/Development
- Volunteer | Retired/Rewarding Career
- Delivery Project Executive
- Manager | Leader
- RN | RM | SCT | SME | Dr.
- EVP | Senior VP | VP
- Risk & Global Analyst
- Sr Manager | Strategic Leadership R&D
- MBA Director | Educator
- Dean | Dean | College of Arts & Sciences
- Principal Application Chemist
- VP of Girl and Adult Membership
- Business & Client Services Manager
- Regional Counsel | Regional Director
- Professor | Assoc. | Assist Professor
- Plaintiff and Transformational Advisor
- Senior Systems Analyst
- Principal | Partner
- Consultant | Consultant
- Business Operations
- PHD | MA | BA | PhD Student | Master
- Leader Analytics Solution Center Zurich
- Business Operations
- Head of marketing department
- Leadership and Team Coach
- Deputy District Director
- Administrative National Acct Manager
- HR Executive | Generalist | Professional
- Director | IBM Software Group
- Project Manager | Program Manager
- Technical Business Development
- Global Executive Coach
- EMEA Enablement | Programme Manager
- National Church Advisor
- Head- Regional Governance
- Chief of Staff | MANAGING DIRECTOR
- Assistant VP | Associate VP
- Analyst, Quality Improvement & Accountability
- Senior Minister | Lay Ministry Formation
- Health Administration Fellow
- Quality Assurance Manager
- Dir. Community Developmt Philanthropy
- IT | Sr. Specialist | Analyst | Consultant
- Area Operations Manager
- Program Manager ECHO Foundation

Key industries and areas of expertise...

- Agriculture
- Aerospace
- Automotive
- Banking | Financial Management
- Communications
- Computers | IT | Software | Networking
- Chemical | Process
- Churches | Religious Orgs | Ministries | Communities
- City | County | State Government
- Community Colleges | Colleges and Universities
- Community and Public Services
- Consulting Services | Coaching | Advisors
- Cosmetics | Personal Products
- Distribution | Mfg.
- Education and Schools
- Engineering | Electronics
- Environment | Energy | Fuel
- Equipment Products and Services
- Federal Government | Military
- Food Services & Nutrition
- Fortune 100 Corporations
- Healthcare | Hospitals | Laboratories | Nursing
- Hospitality | Hotels | Travel
- Human Resources
- Insurance
- Legal | Law Enforcement
- Logistics
- Management and Leadership Development
- Global Musicians | Writers | Artists | Theatre | Filmmakers
- Global | National | Local - Women's Leadership Organizations
- NGOs | Non-Profits
- Petroleum
- Pharmaceuticals
- Producers | Marketing Svcs
- Professional Services | Consulting
- Real Estate | Land/Community Developers
- Retail | Merchandising
- Small/Medium Businesses
- Telecommunications | Technology
- Television and Media
- Utilities | Energy | Air Quality
- Virtual Communities | Internet Services





Poll Question:

What BEST describes what YOU want to take home from our LEADERSHIP and INNOVATION global conversation with Frances Hesselbein?

Poll Choices:

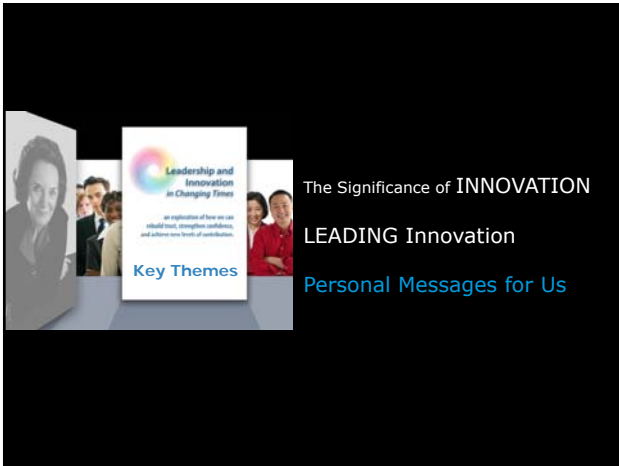
- I want to learn from Frances' EXPERIENCES and WISDOM.
- I want ACTIONABLE IDEAS to be a more effective leader.
- I want to leave INSPIRED to face my TOP CHALLENGES with more CONFIDENCE and TIPS to apply day-to-day.
- I want to gain a sense of the POWER within ME.
- I want to LISTEN and LEARN from others at this global gathering.
- TWO or MORE above.
- I want everything here... ALL of the ABOVE!
- No Vote

Results:

0%	0
0%	0
0%	0
0%	0
0%	0
0%	0
0%	0

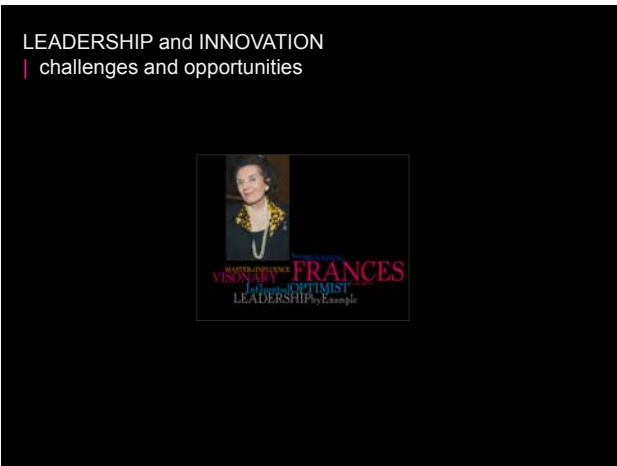
Polls are open Results are shown















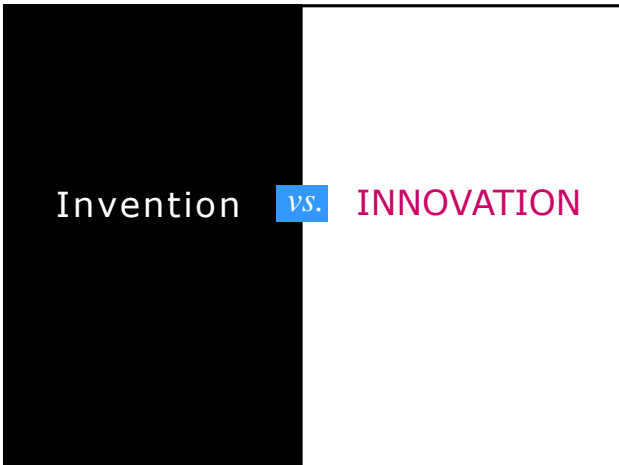


INSIGHT |
The ROLE of COMMUNICATION

A small image of a book cover. The cover features a portrait of a woman with dark hair and a gold necklace. Below the portrait, the text reads "FRANCES" in large, bold, red letters. Underneath that, it says "The Optimist's LEADERSHIP Example" in smaller, white and red text. The author's name "Frances Johnson" is visible at the top of the cover.













INNOVATION definitions

"New products, business processes, and organic changes that create wealth or social welfare."
— OECD [Organization for Economic Co-operation and Development]

"...INNOVATION is the vital spark of all human change, improvement and progress."
— Theodore Levitt

"A NEW IDEA successfully implemented in the marketplace, [workplace or community]."
— James Bright

INNOVATION definitions

"Change that creates a new dimension of PERFORMANCE."
— Peter F. Drucker
"The Father of Modern Management"

"Innovation is the specific instrument of entrepreneurship. The act that endows resources with a new capacity to create WEALTH."
— Peter F. Drucker











University of Pittsburgh




Steven Rodriguez
MALAVE Fellows Program
MALAVE Leadership Academy
Vice Chair for Legislative Affairs
CUNY University Student Senate

LEADING Innovation





Stephen Lee
Chairman and President, **Peter F. Drucker Academy** | China and Hong Kong
President, Bright China Holding Ltd. | Chairman, Bright China Foundation



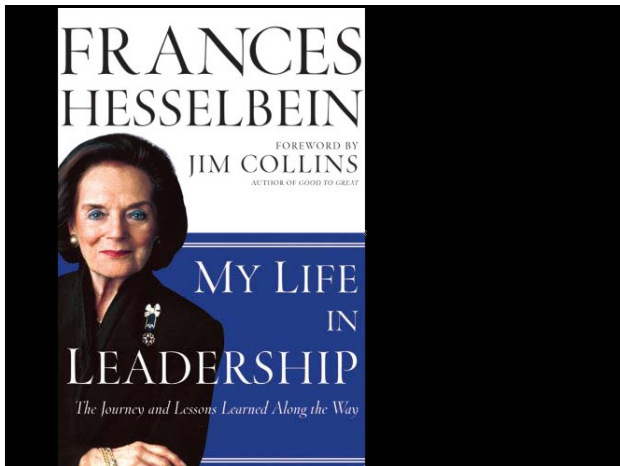













Leadership
by Example Series 2011

Handouts

Select **ALL** or individual handouts. They will **DOWNLOAD** directly to your computer.

Name	Size	Uploaded By	Status
1 SLIDESHOW SUMMARY For PM13/CPA...	1433.52 KB	Debbie Yan...	Available
4 Leadership Awards 2011.pdf	221.47 KB	Debbie Yan...	Available
5 BOOK Hesselbein_MyLifeLeadership.pdf	101.25 KB	Debbie Yan...	Available
8 ARTICLE Congress on L3_Journal_Ar...	133.63 KB	Debbie Yan...	Available
7 ARTICLE Shapero on L3_Journal_Article...	25.25 KB	Debbie Yan...	Available
9 2012 L3 Annual Conference.pdf	84.88 KB	Debbie Yan...	Available
9 RESOURCE Leadership Programs...	153.68 KB	Debbie Yan...	Available
x10 BOOK for debbiehesselbein-COVERVIEW...	381.24 KB	Debbie Yan...	Available
x11 BOOK EXCERPT debbiehesselbein-COVERVIEW...	470.50 KB	Debbie Yan...	Available
x12 VIDEO JoeBarker_InnovationTheater...	172.07 KB	Debbie Yan...	Available
x13 2011 19th-annual-conference.pdf	1172.72 KB	Debbie Yan...	Available
x14 VIDEO Structure 2011.pdf	296.69 KB	Debbie Yan...	Available

Handouts also available ONLINE:
globaldialoguecenter.com/may18handouts



Global Knowledge Sharing | Peer-to-Peer

Your **GIFT** to one another...

- 400 shared **LEADERSHIP QUALITIES** that build TRUST, strengthen CONFIDENCE and ACHIEVE new level of CONTRIBUTION.
- 163 shared an **INNOVATION TIP** or **BEST PRACTICE**



Leader to Leader
INSTITUTE
conference

The **FUTURE** Calls
How will we respond?

2012

new york city • first quarter

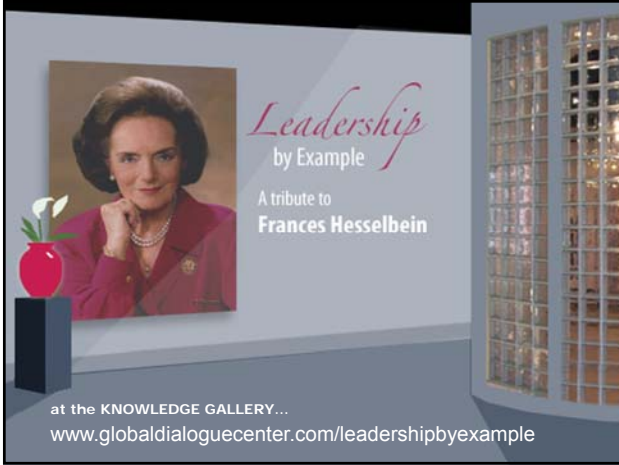


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with Frances Hesselbein

coming next
your thoughts
?







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Frances Heseler

**Leadership and Innovation
in Changing Times**
May 18, 2011
1:00 - 3:00 pm ET
an ONLINE, interactive webinar

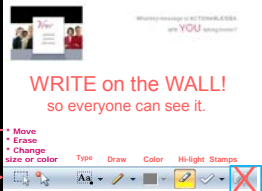
an exploration of how we can
build trust, strengthen confidence, and
achieve new levels of contribution.

Thank You


virtual break *together follows...*

HOW TO ?
ask a QUESTION
make a COMMENT

Three Ways to ask a QUESTION or make a COMMENT?

- 1 Talk with Frances Using Computer Audio?
Mute | Unmute
- 2 Using PHONE or SKYPE?
Press *6 on keypad to Mute | Unmute
- 3  WRITE on the WALL!
so everyone can see it.

Change color to PURPLE so we can find you.



virtual break *together follows...*
(20 minutes)

What key message or ACTIONABLE IDEA are YOU taking home?

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